

Verification Record

This is to confirm that LRQA has conducted a review and assessment to verify that:

SMSA

7527 Prince Abdulaziz Ibn Musaid Ibn Jalawi St (Al Dhabbab), Sulaimaniyah, Central, 11526 - 2286, Riyadh, 11526, Saudi Arabia

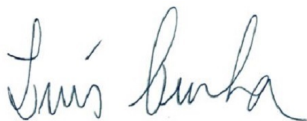
has implemented with compliance of the following guideline:

ISO 10002:2018

Verification Number(s): ISO 10002 – 00012681

The scope of this verification is applicable to:

Customer Complaint Handling activity related to Provision of Courier, Mailroom Logistic and handling of client warehouse operation & Freight Services.



Luis Cunha

Area Operations Manager - North Asia & SAMEA

Issued by: LRQA Egypt LLC

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