13 February 2023 13 February 2026 10502338

Original approval(s): ISO 9001 - 14 February 2011

LRQA

Certificate of Approval

This is to certify that the Management System of:

SMSA

Al Sulemania, Riyadh, Saudi Arabia

has been approved by LRQA to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 - 0051104

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.

Jung Burka

Luis Cunha

Area Operations Manager - North Asia & SAMEA

Issued by: LRQA Egypt LLC

for and on behalf of: LRQA Limited



LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA' LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract Issued by: LRQA Egypt LLC, 13 Ramw Gardens, El-Nasr Road, Nasr City, Cairo 11371, Egypt for and on behalf of: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham

B37 7ES, United Kingdom



B37 7ES, United Kingdom

Certificate identity number: 10502338

Certificate Schedule

Location	Activities
Al Sulemania, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
Mailroom, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
SFD & Procurement, Al Sulemania, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
HR &Training, Al Sulemania, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
Management Elements, EHS - CSD, Al Sulemania,, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.



LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this dadde as ERQA. ERQA entity for the provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.

Issued by: LRQA Egypt LLC, 13 Ramw Gardens, El-Nasr Road, Nasr City, Cairo 11371, Egypt for and on behalf of: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham

Page 2 of 4

LRQ/

LRQA

LRQA

LRQA

LRQ/



Certificate identity number: 10502338

Certificate Schedule

Location	Activities
Madina Hub, Station and Retail, Madinah, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
E-commerce & IT, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
Sales & Finance, Al Sulemania,, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
Hafer Al Batin Hub, station and retail, International Business Unit, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
Logistic & Service Delivery Channel, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.



LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA

assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this dadde as ERQA. ERQA entity for the provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.

Issued by: LRQA Egypt LLC, 13 Ramw Gardens, El-Nasr Road, Nasr City, Cairo 11371, Egypt for and on behalf of: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

LRQA

LRQ/

LRQA

LRQA

LRQA

LRQA



B37 7ES, United Kingdom

Certificate identity number: 10502338

Certificate Schedule

Location	Activities
Riyadh Hub and Station, Riyadh, Saudi Arabia	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.
92 Shehab St., Mohandesein, Giza, Egypt	ISO 9001:2015 Provision for pickup and delivery of domestic and international shipments and documents including courier, special delivery channel, E commerce and retail.
2 Mohammed Masoud St., Wabour Al-Meyah area, Egypt	ISO 9001:2015 Provision for pickup and delivery of domestic and international shipments and documents including courier, special delivery channel, E commerce and retail.
AL Fattan Plaza, Office # 1003 & 1004, AL Garhoud, Dubai, United Arab Emirates	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistic, air and sea freight, courier, E commerce and retail.
Office 64 & 68 Building 3427, Road 185, Block 701, Tubli, Bahrain	ISO 9001:2015 Provision for pickup & delivery of domestic and international shipments and documents including Logistics, air and sea freight, mailroom, courier, E commerce, cold chain, retail, healthcare storage and transportation.



LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this dadde as ERQA. ERQA entity for the provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.

Issued by: LRQA Egypt LLC, 13 Ramw Gardens, El-Nasr Road, Nasr City, Cairo 11371, Egypt for and on behalf of: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham

Page 4 of 4

LRQ/

LRQA

LRQA

LRQA

LRQ/